



# Are you Affected?

Microsoft to disable Basic Authentication  
for Exchange online services

# Overview

## AND FAQ'S



In a move to strengthen security and move past outdated standards, Microsoft has started disabling basic authentication for exchange online services. Basic authentication has been used for long to connect to servers, services and API endpoints but research has shown that it's prone to attacks and can be compromised easily. While it is simple to setup, Basic authentication simply means the application sends a username and password with every request, and those credentials are also often stored or saved on the device. This makes it easier for attackers to capture user credentials, which increases the risk of those stolen credentials being reused against other endpoints or services.

### **Affected Protocols Include:**

**IMAP, POP3, Exchange Active Sync, Exchange Web services, MAPI, Offline Address Book and RPC.**

→ SMTP Auth, however remains unimpacted

**Q. I use exchange kiosk mode for many of our users and use POP3 on MS Outlook/Windows Client. Can I use modern authentication.**

A. Unfortunately, MS Outlook's does not support modern authentication over IMAP or POP3. Hence you cant use Outlook to access your applications. Please use OWA as your email client, or upgrade to higher plans in Office 365. Alternatively shift to Thunderbird or other Modern Auth compatible clients.

**Q. I still need to use Outlook and need similar experience with Outlook**

A. Shift to more expensive plans in Office365

**Q. I use Gmail (or Some 3rd party Email) App on my Mobile with Exchange ActiveSync. I face issues with Modern Authentication on Email access.**

A. Shift to Outlook for Android.



Alternative to above challenges, shift to SBA's proven hosted email services based on Zimbra, to provide you the same user experiences at affordable costs. Call us immediately.

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